

Frequently Asked Questions for Neighborhood House School Age Enrollment

What services do you provide?

Historically, the Neighborhood House School Age program has provided before- and after-school care. Due to a schedule change set by Portland Public Schools (PPS) for the 2024-25 school year, Neighborhood House will only offer after-school care.

What are after school program hours?

- Regular school days: 2:30pm-6:00pm
- Full days and camp days: 7:30am-6:00pm

What is a full day?

A full day is when the school has an in-service day and school is closed. We still provide care from 7:30am-6:00pm. You may purchase our Comprehensive Care Package (CCP) which includes full days, or can register for full days on an individual basis.

What about early release Wednesdays?

New for the 2024-25 school year, PPS has an early release day scheduled one Wednesday per month when school ends at noon. Neighborhood House will be open from noon until 6pm on these days. There is no special rate for early release Wednesdays—the cost is incorporated into whatever package you select. If you do not typically need after school care on Wednesdays, but may need care on the early release Wednesdays, you may request that Wednesday as a drop-in like any other day. Availability is subject to our capacity for that particular day.

What is the application process?

1. Submit an application [online](#) with your package preference. Priority will be given to families who need 5 days per week of after school care.
2. Complete an information and authorization form.
3. Complete an *optional* demographics survey. Collecting this information is essential to our grant making efforts to cover those cost of our program. Thank you in advance for your participation!
4. Please note that the preference form will automatically take you to the authorization form. **Both** forms must be completed—there should be one preference form and one information/authorization form PER CHILD. You will be asked to resubmit your application if there are two children on one form.

What packages do you offer, and how much do they cost?

- Comprehensive Care Package: \$700 per month
- 5 days PM only: \$500 per month
- 3 days PM only: \$420 per month
- 2 days PM only: \$315 per month



What does the Comprehensive Care Package include?

This package includes all weekdays of after school care, all full days, and fall, winter and spring camps (summer camp not included).

I do not need the Comprehensive Care Package (CCP). Can I still sign my child up for full days and camps?

Yes! Camp and full day registration is a separate process that begins 4 weeks prior to the camp or full day. Those who do not have the CCP may register at that time. Those who do have the CCP must still confirm their child needs their spot.

Is there a waitlist?

In the event that any of our 4 sites reach capacity during the registration process, a waitlist is created for that site and the family is notified.

When will I know if my child is in the program?

Within 2 weeks after applying families will know whether there is space open, or if they are on a waitlist.

What discounts are available?

Neighborhood House offers discounts based on a sliding scale for families with lower incomes and/or for registering multiple siblings. We also accept Employment Related Day Care (ERDC) benefits.

- Income Based Sliding Scale 5%-50%
- Sibling Discount 10%

Please note that ERDC benefits may not cover the entire cost of the package you request; families are responsible for paying uncovered costs. Proof of ERDC benefits is required with the application. Documentation must state the name of the child(ren), number of hours per month, and date range of ERDC benefits.

More questions?

If you have questions, please do not hesitate to reach out! Email: SAEnrollment@nhpdx.org. While response time is currently delayed due to summer camp application processing, we are reaching out to families as quickly as possible. Thank you for your patience and understanding!

FALL ENROLLMENT REGISTRATION LINK

(if you have already applied, no need to re-do!):

<https://app.smartsheet.com/b/form/ee50713f42d7445b9b2f623975920126>

